

# FAQ

## GROVE CITY COLLEGE STUDENT ACCOUNTS OFFICE ANSWERS YOUR FAQs

### **When is my payment due for fall and spring semesters?**

Fall semester is due in full by August 1, 2025 and Spring semester payment is due in full by January 5, 2026. A detailed list of payment deadlines was included in the tuition rate letter, included in Admitted Student Day packet, and is available anytime on the Financial tab - Student Accounts page on myGCC. Notifications will be made to your GCC email account each time semester bills are available on the myGCC student portal. **Past due balances are subject to monthly late payment fees of 1% of the balance due (\$150 maximum, \$25 minimum).**

### **What is the Financial Responsibility Agreement and Health Insurance Submission Form?**

Beginning May 1<sup>st</sup> each year, all undergraduate students are required to submit this form. Students enrolling in the fall will need to submit the form by July 15th. Newly enrolling students in the spring need to submit by December 15th. The form will require students to provide a plan for payment, be advised of payment deadlines, provide health insurance status/information, and review financial terms and conditions of being enrolled at GCC. The form is located on myGCC under the Financial tab on the Student Accounts page in the Forms section.

As a matter of College policy, all full-time students (12 credits or more) must annually demonstrate health insurance coverage in order to attend Grove City College. For those students not covered under an alternative insurance plan (via a parent, guardian, etc.) the College has partnered with United Healthcare to offer a Student Health Insurance Plan. Coverage under this plan runs from August 15, 2025 to August 14, 2026. Students not completing the form before Fall semester billing occurs may be automatically charged the cost of annual coverage under the College plan. The charge will be refunded within 1-2 business days if the student waives coverage by completing and fully submitting the form which includes a step to upload private insurance documentation. Payment to purchase the College Student Health Insurance Plan is due in full by August 1, 2025 with the fall semester payment. The cost will be published in late spring.

### **Does Grove City College have payment plans?**

No, the College does not offer payment plans. Some families choose to make monthly payments to the student's account in advance with the final payment made by the payment deadline for each semester. While the College does not accept or certify any loans under the Federal Direct Student Loan Program (Student or Parent Programs), most large banks or loan companies offer private, alternative student loans to qualified borrowers. There is additional information on student loans on [www.gcc.edu](http://www.gcc.edu) or you can contact the Financial Aid Office at [FinancialAid@gcc.edu](mailto:FinancialAid@gcc.edu) or (724)458-3300 to discuss loan options.

### **Does Grove City College accept tuition savings/529 plan funds?**

Yes, the College accepts all tuition savings/529 plans. Please contact your plan directly once you are notified your student account statement is available online but no later than 3 weeks prior to the payment deadline to ensure the funds arrive in a timely manner. Request a check payable to *Grove City College* be mailed to Grove City College, Student Accounts, 100 Campus Dr., Grove City, PA 16127 with a notation in the memo line of the student's name and ID#. Any additional balance due over and above the 529 disbursement amount must be paid by the payment deadline to avoid a late payment fee. You will tell us the details of your expected tuition savings plan payment when completing the Financial Responsibility Agreement and Health Insurance Submission Form.

### **What is Crimson Cash?**

Crimson Cash is a declining balance account attached to your student Crimson ID card that can be used around campus for purchases at the College Bookstore, Student Union or at the cafeterias. Discounts are offered for purchases at the College Bookstore when paying with Crimson Cash. Funds can be added via the myGCC student portal with either your student login or a parent portal login (information below). Cash, checks, or money orders are accepted in the Student Accounts Office, 2<sup>nd</sup> floor of Crawford Hall during business hours. Checks or money orders payable to *Grove City College* can be mailed to Grove City College, Student Accounts, 100 Campus Dr. Grove City, PA 16127 with a notation in the memo of your student ID# and 'Crimson Cash'.

## Will my parents be notified when my tuition is due?

No, the College communicates directly with you, the student. It is your responsibility to forward information to your parents/guardians as necessary. Notifications are made to your GCC email account when charges have been added to your Student Account. No paper statements are mailed. All communications include instructions on how to generate an online statement, how to pay and a reminder to **forward the email notification to anyone that is assisting you financially**. Please be on the lookout for our emails and pay close attention to the payment deadlines as unpaid balances are subject to monthly late payment fees. Our office is always willing to assist parents and students with questions via email at [StudentAccounts@gcc.edu](mailto:StudentAccounts@gcc.edu) or phone at (724)458-2209.

## What if I work away from home all summer?

You should complete the request process for a Parent Portal (discussed below) so your parent can access your information and make payments on your account. Fall semester bills are typically available the last week in June each year. It is important to plan ahead with your parents to access your bill and make your payment to avoid late payment fees and collection calls. A detailed list of payment deadlines was included with the tuition rate letter, included in Admitted Student Day packet, and is available on the Financial tab - Student Accounts page on myGCC.

## Can my parents still see my account statement and make payments?

Only if you request a separate parent portal login using the steps below. Be sure to submit your request well ahead of the first payment deadline as it can take up to 10 business days depending on the volume of requests. *This login option is for parents/guardians only and should not be requested for financial institutions or advisors.*

- Login to myGCC at <https://my.gcc.edu/ics/> with your student login
- Under *My Info* select *Request Parent Access*
- Complete the information as prompted to grant access to the following areas: Academic, Financial Aid, Student Accounts and Student Housing
- The account holder will receive an email notification with their User ID within 7-10 business days

## How do I or my parents view my Student Account and make convenient online payments?

### To view a statement and make either an e-check or credit/debit card payment using your student login:

- Login to myGCC at <https://my.gcc.edu/ics/> with your student login
- Click on *Financial*
- Go to *My Account*
- To view a statement, select *Course and Fee Statement*
- To make a payment, select *Go to CASHNet* and continue the checkout process as directed

### To view a statement and make either an e-check or credit/debit card payment using a parent portal login:

- Login to myGCC at <https://my.gcc.edu/ics/> using Parent User ID (not email address) and Password
- Select Parent and under *View my Students*, Click on your Student's Name
- Scroll down and select *Student Account Information*
- To view a statement, select *Course and Fee Statement*
- To make a payment, select *My Account Balances*, *Go to CASHNet* and continue the checkout process as directed

**Electronic Check (e-check) Payments:** There is **no fee to make an e-check payment**. The payment is simply withdrawn from your checking account the following business day. After selecting the electronic check payment option when following the steps listed above, you will enter your bank's 9-digit routing number and your bank account number (not your debit card number) which are found on the bottom of your paper checks.

**Credit or Debit Card Payments:** There is a **convenience fee to make a credit or debit card payment**. The entire amount of the fee goes directly to CASHNet Transact, a third-party payment processing company, and does not benefit the College.

**To pay by cash, check or money order:** These payments are accepted at the Student Account's Window on the 2<sup>nd</sup> floor of Crawford Hall during regular business hours of 8:00-12:00 and 1:00-5:00 during the school year and 8:30-12:00 and 1:00-4:00 during the summer. Checks or money orders payable to *Grove City College* can be mailed to Grove City College, Student Accounts, 100 Campus Dr., Grove City, PA 16127 with a notation in the memo line of your student ID#. When mailing a payment, please allow ample time for delivery as the payment **must process through the campus mailroom and be received in our office by the applicable payment deadline.**