

FAQ

GROVE CITY COLLEGE STUDENT ACCOUNTS OFFICE ANSWERS YOUR FAQS

When is my payment due for fall and spring semesters?

Fall semester is due in full by August 1, 2023 and Spring semester payment is due in full by January 5, 2024. A detailed list of payment deadlines was included in the tuition rate letter, included in Admitted Student Day packet, and is available anytime on the Financial tab - Student Accounts page on myGCC. Notifications will be made to your GCC email account each time semester bills are available on the myGCC student portal. Late payments are subject monthly \$40 late payment fees.

Does Grove City College have payment plans?

No, the College does not offer payment plans. We do have several options for student loans and will accept payments in advance. Some families choose to make monthly payments to their student's account in advance with the final payment made by the payment deadline for each semester. There is additional information on student loans on www.gcc.edu or you can contact the Financial Aid Office at FinancialAid@gcc.edu or (724)458-3300 to discuss loan options.

Does Grove City College accept tuition savings/529 plan funds?

Yes, the College accepts all tuition savings/529 plans. Please contact your plan directly once you are notified your student account bill is available online but no later than 3 weeks prior to the payment deadline to ensure the funds arrive in a timely manner. Request a check payable to *Grove City College* be mailed to Grove City College, Student Accounts, 100 Campus Dr., Grove City, PA 16127 with a notation in the memo line of the student's name and ID#. Once requested, please notify the Student Accounts Office at StudentAccounts@gcc.edu or call us at (724)458-2209 with the following information: student's name, ID#, amount requested and name of the tuition savings plan. Any additional balance due over and above the 529 disbursement amount must be paid by the payment deadline to avoid a late payment fee.

What is Crimson Cash?

Crimson Cash is a declining balance account attached to your student Crimson ID card that can be used around campus for purchases at the College Bookstore, Student Union or at the cafeterias. Discounts are offered for purchases at the College Bookstore when paying with Crimson Cash. Funds can be added via the myGCC student portal with either your student login or a parent portal login (information below). Cash, checks, or money orders are accepted in the Student Accounts Office, 2nd floor of Crawford Hall during business hours. Checks or money orders payable to *Grove City College* can be mailed to Grove City College, Student Accounts, 100 Campus Dr. Grove City, PA 16127 with a notation in the memo of your student ID# and 'Crimson Cash'.

Why do I need to provide my health insurance information?

As a matter of College policy, all full-time students (12 credits or more) must annually demonstrate health insurance coverage in order to attend Grove City College. For those students not covered under an alternative insurance plan (via a parent, guardian, etc.) the College has partnered with United Healthcare to offer a Student Injury and Sickness Policy at an annual cost. Coverage under this plan runs from August 15, 2023 to August 14, 2024. Payment to purchase the College Student Injury and Sickness Policy is due in full by August 1, 2023 with the fall semester payment.

All full-time students are required to submit their health insurance selection to either purchase the College plan or provide their private insurance information via the myGCC student portal starting May 1st. Students not submitting their health insurance selection online will be automatically charged the full cost of the College plan on their student account. This charge will be refunded within 2 business days if the student submits their private health insurance information prior to September 1st. After this date, the student will be officially enrolled in the College plan and the fee will be non-refundable.

Will my parents be notified when my tuition is due?

No, the College communicates directly with you, the student. It is your responsibility to forward information to your parents/guardians as necessary. Notifications are made to your GCC email account when charges have been added to your Student Account. No paper statements are mailed. All communications include instructions on how to generate an online statement, how to pay and a reminder to **forward the email notification to anyone that is assisting you financially**. Please be on the lookout for our emails and pay close attention to the payment deadlines as unpaid balances are subject to monthly late payment fees. Our office is always willing to assist parents and students with questions via email at StudentAccounts@gcc.edu or phone at (724)458-2209.

What if I work away from home all summer?

You should complete the request process for a Parent Portal (discussed below) so your parent can access your information and make payments on your account. Fall semester bills are typically available the last week in June each year. It is important to plan ahead with your parents to access your bill and make your payment to avoid late payment fees and collection calls. A detailed list of payment deadlines was included with the tuition rate letter, included in Admitted Student Day packet, and is available on the Financial tab - Student Accounts page on myGCC.

Can my parents still see my account statement and make payments?

Only if you request a separate parent portal login using the steps below. Be sure to submit your request well ahead of the first payment deadline as it can take up to 10 business days depending on the volume of requests. *This login option is for parents/guardians only and should not be requested for financial institutions or advisors.*

- Login to myGCC at <https://my.gcc.edu/ics/> with your student login
- Under *My Info* select *Create Parent Account*
- Complete the information as prompted to grant access to the following areas: Academic, Financial Aid, Student Accounts and Student Housing
- The account holder will receive an email notification with their User ID within 7-10 business days

How do I or my parents view my Student Account and make convenient online payments?

To view a statement and make either an e-check or credit/debit card payment using your student login:

- Login to myGCC at <https://my.gcc.edu/ics/> with your student login
- Click on *Financial*
- Go to *My Account*
- To view a statement, select *Course and Fee Statement*
- To make a payment, select *Go to CASHNet* and continue the checkout process as directed

To view a statement and make either an e-check or credit/debit card payment using a parent portal login:

- Login to myGCC at <https://my.gcc.edu/ics/> using Parent User ID (not email address) and Password
- Select Parent and under *View my Students*, Click on your Student's Name
- Scroll down and select *Student Account Information*
- To view a statement, select *Course and Fee Statement*
- To make a payment, select *My Account Balances*, *Go to CASHNet* and continue the checkout process as directed

Electronic Check (e-check) Payments: There is **no fee to make an e-check payment**. The payment is simply withdrawn from your checking account the following business day. After selecting the electronic check payment option when following the steps listed above, you will enter your bank's 9-digit routing number and your bank account number (not your debit card number) which are found on the bottom of your paper checks.

Credit or Debit Card Payments: There is a **service fee of 2.85% with a \$3 minimum to make a credit or debit card payment**. The entire amount of the fee goes directly to CASHNet Transact, a third-party payment processing company, and does not benefit the College. Visa, MasterCard, Discover, and American Express are accepted.

To pay by cash, check or money order: These payments are accepted at the Student Account's Window on the 2nd floor of Crawford Hall during regular business hours of 8:00 - 12:00 and 1:00 - 5:00pm during the school year and 8:30 - 12:00 and 1:00 - 4:00 during the summer. Checks or money orders payable to *Grove City College* can be mailed to Grove City College, Student Accounts, 100 Campus Dr., Grove City, PA 16127 with a notation in the memo line of your student ID#. When mailing a payment, please allow ample time for delivery as the payment **must process through the campus mailroom and be received in our office by the payment deadline.**